SEEKING TREATMENT



Pay Up Front You will need to pay for any medical services up front and then submit all your documentation, along with a completed claim form for processing.

Claims It is your responsibility to make sure your claims are paid!

Please complete a claim form and submit that to the claims team for each new condition you seek medical care for.

Freedom of Choice

You are free to seek medical care from any doctor or hospital that you wish.

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Emergency Room

The Emergency Room (ER) is only to be used in real emergencies!

Where possible, please seek medical care from doctor's offices, walk-in clinics or urgent care medical facilities.

Student Zone

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.com

You can find more information about your insurance plan, how to seek treatment and tracking your claims online in your Student Zone.

Please refer to your welcome email or insurance ID card for your specific Student Zone link.

If you have any questions about locating a provider or checking on the status of a claim, please contact Point Comfort at: USA Toll Free (844) 210-2010 Direct +1 (317) 210 2010 claims@pointcomfort.com